Thursday, March 28, 2019										
9:00 a.m10:30 a.m. Registration & Meetings	10:30 a.m11:45 a.m.	12:00 p.m1 p.m.	1:00 p.m2:30 p.m. Lunch	2:30 p.m3:45 p.m.	4:00 p.m5:15 p.m.	5:30 p.m7:00 p.m. Reception				
90 minutes	75 minutes	60 minutes	90 minutes	75 minutes	75 minutes	90 minutes				
	1.1 Negotiation Primer	2.1 Mediation Primer	"Speaker rooms"	3.1 Arbitration Primer	4.1 Nina Meierding: Why Do We Lie?					
	1.2 Ken Cloke: The Art of Asking Questions	2.2 Marti Dane: Perfect Your Cold Calling Skills	WMA Lunch	3.2 Oriana Noel Lewis: Changing Bias-Based Behaviors						
	1.3 Benjamin Danielson: Social Determinants of Wellbeing	2.3 Rose Spidell: Confronting Systemic Disability Bias		3.3 Polly Davis: Implementing Restorative Practices Alternatives to Youth Detention						
	1.4 Bob Stains: Wise Facilitation	2.4 Pat Lau: Intel Corporation Workplace Mediation Program		3.4 Jennifer Kresge: Trauma: The Role It Plays in Brain Sensitive Dispute Resolution						
	1.5 Stephen Sulmeyer: Emotional Intelligence for Lanyers	2.5 Martin Medeiros: Here Come the Robots		3.5 Andrea Luoma: Beyond "I Win You Lose:" Better Conversational Outcomes						
		2.6 Lori Charvat: Conflict as a Driver of Organizational Change		3.6 Vivien Sharples: Introduction to Liberating Structures						
		2.7 Bruce Edwards: The Business of Mediation								

8:00 a.m9:00 a.m. Registration	9:00 a.m10:00 a.m.	10:15 a.m11:30 a.m.	11:30 a.m1:00 p.m. Lunch with Activities	1:00 p.m2:00 p.m.	2:15 p.m3:30 p.m.
60 minutes	60 minutes	75 minutes	90 minutes	60 minutes	75 minutes
	5.1 ADR Ethics	6.1 Donna Lurie: Epic Systems: Changes to Litigation and Arbitration	L.1 Friedman & Edwards: <i>Mediation: A</i> Look Back Over the Last 25 Years	7.1 Arbitration Process 2.0	8.1 Bruce Edwards: The Changing Mediation Table
	5.2 Sue Miglino: Restoring, Rebuilding, and Reconnecting in the Workplace	6.2 James Rankin: An Ounce of Prevention Against Eviction and Homelessness	L.2 Franca Baroni: Public Heart: Theatrical Discovery of Truth in Conflict Resolution	7.2 Luke Wiesner: Safety Versus Freedom: The Underlying Interests of Parent-Teen Mediation	8.2 Rhea Settles: Civility-Based Conduct Programs in the Workplace
	5.3 Gary Friedman: Inside-Out: How Conflict Professionals Can Use Self- Reflection	6.3 Bob Stains: Salvage Tough Moments and Respond to Statements that Repel You	L.3 Stephen Sulmeyer: What Every Mediator Needs to Know About Psychology	7.3 Monte Bersante: Evolving the Mediation Process Through the Lens of the Participants	8.3 Vivien Sharples: Using Liberating Structures to Make Sense of Complex Experiences and Events
	5.4 Robert Harper: Expanding Interest-Based Negotiations With Tribes	6.4 Barbara Diamond: Implicit Bias and Gender: How Far Have We Come?		7.4 Deirdre Curran: A Comparison of Public Workplace Conflict Resolution Approaches	8.4 Roger Moss: Shapeshifting to Resolve Housing Conflicts
	5.5 Jennifer Wilhoit: Transforming Conflict, Transforming Lives	6.5 Page Todd Garcia: Civility: An Opportunity to Engage Extremes		7.5 Andrea Luoma: The Chemical Cocktail in Every Conversation	8.5 Tim Hicks: The Neural Encoding Function as a Basis of Conflict Experience
	5.6 P.K. Runkles- Pearson: Recognizing and Responding to Implicit Bias	6.6 Jim Rudd Levy: Expanding Your Conflict Engagement Practice by Design		7.6 Matt Smith: Turn Your Last Week into a Great Story	8.6 Ken Cloke: Politics, Dialogue, and the Evolution of Democracy
	5.7 Sam Imperati: Managing the "Decay of Truth" in Mediation	6.7 TBD		7.7 TBD	